

CERTIFICATE OF APPROVAL

The following dissertation titled "ASSESSMENT OF CASE MANAGEMENT PROCESS" at "MAXBUPA HEALTH INSURANCE CORPORATION, BANGALORE" is hereby approved as a certified study in management carried out and presented in a manner satisfactorily to warrant its acceptance as a prerequisite for the award of Post Graduate Diploma in Health and Hospital Management for which it has been submitted. It is understood that by this approval the undersigned do not necessarily endorse or approve any statement made, opinion expressed or conclusion drawn therein but approve the dissertation only for the purpose it is submitted.

Dissertation Examination Committee for evaluation of dissertation.

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