**THE IMPACT OF CONVERSION OF UPHC INTO POLYCLINIC IN NCT OF DELHI**

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Delhi is highly populated due to floating population and so the patient load in secondary care hospital is high .Patient visit the secondary care hospital for minor aliment which could have been managed at PHC level. To bridge the service gap, Govt of NCT Delhi under aegis of DGHS has taken a paradigm shift by inserted polyclinic as the fourth tire health care delivery system between UPHC and secondary hospital in hierarchy of health care delivery system, tertiary care hospital being at the highest level. The first polyclinic came into existence on Nov 15 at Kanti Nagar and Govt plans to set-up 150 such more polyclinics . Underutilized Urban Primary Care (UPHC) in Govt building has been planned to be converted into polyclinic as OPD consultant for eight specialized care. This study review analyzes the impact by conversion of UPHC after reforming urban health care settings . The quantum jump on health care budget i.e 9.5% in 2015-16 to 14% in 2019-20 reveals the intention of Govt but the establishment of only 26 polyclinic till oct 2019 is far from ambition. The survey shows that people availing specialized care at near by location result in reduction of OOPE and patient load in secondary care hospital based on secondary data and online questionnaire of Medical- in-charge of Dwarka Region . The atmosphere at Polyclinic definitely lauded with alternative to private hospital but a lot needs to be done in terms of budget, man power, infrastructure and also the plan should be in functional linkage with NUHM . The article concludes that it is a good initiative taken by the Govt and it should be promoted to accelerated progress towards “Universal Health Coverage” in India.

Keywords: Urban Primary Health Centre (UPHC), Polyclinic, , Patient Load, Out of Pocket Expenditure, Universal Health Coverage .