

**Post Graduate Diploma in Management (Hospital & Health Management)**

**PGDM – 2023-25 Batch**

**2<sup>nd</sup> Year – 3<sup>rd</sup> Semester End Examination**

<b>Subject &amp; Code</b>	<b>: Organization and Management of Support Services- HOM 703</b>	<b>Reg. No.:</b>
<b>Semester &amp; Batch</b>	<b>: III, 2023-25</b>	<b>Date : 09-10-2024</b>
<b>Time &amp; Duration</b>	<b>: 10:30 A.M.-01:30 P.M. (3 Hrs.)</b>	<b>Max. Marks : 70</b>

**Instructions:**

- Budget your time as per the marks given for each question and write your answer accordingly.
- Don't write anything on the Question Paper except writing your Registration No.
- Mobile Phones are not allowed even for computations.

**Part A: Q.1 to Q.10 all questions are compulsory (10 X 2 Marks = 20 Marks)**  
**One liner, MCQs, True/False**

**Fill in the blanks**

1. Design of Imaging Department need to be passed by -----
2. What is the full form of PCPNDT
3. Full form of PPE
4. The Test performed to validate machine autoclaving is-----
5. The shelf life of linen packed in a cloth would be-----

**State True or False**

- |  |             |
|--|-------------|
| 6. Control of Hospital odors is not the job of Housekeeping Manager            | True/False  |
| 7. While installing CT scan all Radiation safety precautions needs to be Taken | True/False  |
| 8. CT scan works on x rays?  | True/ False |
| 9. Autoclave is used in Hospital Kitchens                                      | True/ False |
| 10. It is mandatory to get NABH accreditation for Blood Bank                   | True/ false |

**Part B: Q.11 to Q.15 attempt any four questions (4 X 5 Marks = 20 Marks)**  
**Short Notes**

11. Quality Assurance of a Blood Bank.
12. Radiation Hazards & Radiation Safety Measures
13. Quality Assurance program of Laboratory Services.
14. List down various sections of a Laundry Department
15. Write a short Note on Spill Management

**Part C: Q.16 to Q.19 attempt any three questions (3 X 10 Marks = 30 Marks)**  
**Long Notes**

16. Describe the plan of kitchen services for a 350 bedded hospital in a capital city?
17. Explain the planning and organisation of housekeeping services in a tertiary care hospital?
18. Describe the laboratory safety programme for a 200 bedded multispeciality hospital in Delhi?
19. Describe the plan of Radiology services for a 350 bedded hospital in a capital city?