

International Institute of Health Management Research, Delhi
Post Graduate Diploma in Management (Hospital & Health Management)
PGDM 2021-23 Batch
Health Insurance and Managed Care
HOM/HEM-710

Time: 3 Hrs

MM: 70

Part -A

All questions are compulsory (10 questions *1 marks = 10 marks).

Q1. A premium is:

- a. The payment your health plan makes for covered care.
- b. The amount you pay each month to your health plan for your health insurance.
- c. The amount you must pay for your health care before your health plan begins to pay.
- d. None of above.

Q2. What is underwriting?

Q3. Which of the following terms matches closest with 'Family Floater'?

- a. Health insurance
- b. Property insurance
- c. Accidental injury
- d. Consequential loss

Q4. Write any two ways to prevent frauds in health insurance.

Q5. What are three general forms of Managed Care Plans

Q6. Ayushman Bharat was launched in:

- a) 2015
- b) 2020
- c) 2018
- d) 2019

Q7. What are three dimensions of universal health coverage?

Q8. Write any two points that we need to be considered while selecting health insurance scheme.

Q9. Write two roles of insurance ombudsman.

Q10 Write any two disadvantages of managed care.

Part B

Attempt any five questions (5 questions *4 marks = 20 marks).

Q1. Write short notes on any five:

- a) CGHS
- b) ESI
- c) Underwriting
- d) HMO
- e) UHC in India
- f) Community Health Insurance.

Part- C

Attempt any five questions (5 questions *8 marks = 40 marks).

Q1. What is your viewpoint on prospects of health insurance business in India? Give relevant facts in support of your answer.

Q2. Explain role of IRDA in insurance sector with special reference to health insurance.

Q3. Considering responsibilities of TPA comment its role in the growth of health insurance sector.

Q4. Explain the concept of managed care.

Q5. Comment on health insurance frauds.

Q6. Explain the process of claim management in health insurance in India.