



**International Institute of Health Management Research (IIHMR), New Delhi**

**PGDM (HOSPITAL AND HEALTH MANAGEMENT)**

**(Batch 2022-2024)**

**RE\_SUPPLEMENTARY EXAM (4<sup>th</sup> Term)  
SUPPLEMENTARY EXAM (5<sup>th</sup> & 6<sup>th</sup> Term)**

**HOM 704-Organization and Management of Utility Services**

**Date: June 18, 2024**

**Timing & Duration: 02:30-05:30 P.M. (3 Hrs.)**

**Max. Marks: 100**

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**Instructions:**

- Budget your time as per the marks given for each question and write your answer accordingly.
  - Don't write anything on the Question Paper except writing your Registration No.
  - Mobile Phones are not allowed even for computations.
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**Part A. Answer any Four questions:- Each question carry 20 marks.**

**(80 marks)**

1. Discuss the role of the public relations department in maintaining positive image of the hospital.
2. Discuss the role and functions of hospital electrical engineering services.
3. What are the different types of ambulances. Enumerate essential equipment and supplies in an ALS ambulance.
4. What different color codes are followed in segregation and collection of biomedical waste in a busy hospital.
5. Define medical records. Discuss the flow of medical records in a teaching hospital.

**Part B: Please write True or False for the following questions in your answer sheet. Each question carry 2 marks.**

**(20 marks)**

1. Ambulance service should be outsourced. **True/False**
2. MGPS is integral to biomedical waste management. **True/False**
3. The soiled linen should be sluiced in ward before sending to laundry. **True/False**

**Contd...2..**

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| 4. Hospital Formulary is integral to Pharmacy Service.   | <b>True/False</b> |
| 5. The autoclaves in a CSSD operate around 120 degree Celsius.   | <b>True/False</b> |
| 6. The vertical threads in fabric are called 'warp'.   | <b>True/False</b> |
| 7. The Calendaring machines are used for disinfecting linen.   | <b>True/False</b> |
| 8. ART is integral to PEP.   | <b>True/False</b> |
| 9. Hospital Formulary refers to listing of hazardous drugs approved by Pharmacy and Therapeutic Committee. | <b>True/False</b> |
| 10. Recommended space requirement for a mortuary service is 6-8 sq.ft. per bed.                            | <b>True/False</b> |