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To Whom It May Concern

This is to certify that Ms. Chahat Narula, a graduate student of the Post- Graduate Diploma in Health and Hospital Management, has worked under our guidance and supervision. She is submitting this dissertation titled "Capacity Building of the End-users of the Mobile-based Reporting" in partial fulfillment of the requirements for the award of the Post-Graduate Diploma in Health and Hospital Management.

This dissertation has the requisite standard and to the best of our knowledge no part of it has been reproduced from any other dissertation, monograph, report or book.



(Sundeep Sahay)